WHY DO SOCIAL WORKERS BURN OUT?

Overall job stress
40% say it's due to the nature of the profession.
While most understand the job to be stressful, many never expected the added stress of paperwork.

Paperwork stress
37% cite paperwork, as well as inefficient tools, and poor systems as reasons for burnout.

WHAT HAPPENS WHEN EMPLOYEES LEAVE?

SOCIAL WORKERS SAY...

- My caseloads go up, causing more stress and strain.
- Families don't get the level of service they should.
- Employee morale declines for those that remain.

OTHER NEGATIVE IMPACTS:

- Case continuity is diminished.
- Institutional knowledge is lost.
- Cases drag out longer than they should.

BREAKING THE CYCLE: CONTROL WHAT YOU CAN!

You can control your internal systems, processes, and tools for documentation and paperwork, which is where social workers spend a significant amount of time. Consider these facts:

- 96% of social workers are doing paperwork when not with clients.
- 55% of managers say better systems and easier paperwork processes will help reduce turnover.

COMPASS® COPILOT CAN HELP BREAK THE BURNOUT CYCLE

Northwoods' mobile app, Compass® CoPilot, empowers social workers to fully utilize all case and client information, forms, and documents in the field.

- Reduce burdensome paperwork because documentation can be done easily, in the field, in a way that's natural and easy.
- Make processes efficient by following the flow of how social workers naturally interact with clients.

BEAUFORT COUNTY DSS SAW A 13% REDUCTION IN TURNOVER since implementing Northwoods' solution across the agency, saving social workers an average of 2-3 hours per day.