

# CASE AIDE SERVICES

The Metrics that Matter Most

## THE CHALLENGE

Too much paperwork. Not enough time.

**UP TO  
70%** of a child welfare worker's time is spent on documentation, not with families

Source: NCWWI

the annual cost of child welfare turnover, delaying outcomes for over 181,000 children

**\$22  
BILLION**

Source: RetailROI



## THE IMPACT OF CASE AIDE SERVICES

How CAS helps agencies move forward:

- 213 case-carrying workers supported
- 14,030 tasks completed
- 9,021 hours of work returned
- 5,556 documents processed
- 767 family assessments completed
- 200+ overdue SARs completed for one county



## WHY IT MATTERS

Agencies using managed services, like Case Aide Services see:

- ☒ Higher retention
- ☒ Improve compliance and documentation timelines
- ☒ More time for workers to focus on families



## THE BIGGER PICTURE

One study in Milwaukee County on child welfare worker turnover showed significant drops in permanency.

**74.5%  
CHANCE**

of permanency with **one** caseworker

**DROPS TO  
17.5%**

chance of permanency with **multiple** caseworkers

**JUST  
0.1%**

chance of permanency after **six** caseworkers

Source: Milwaukee County Turnover Study

## YOUR NEXT STEP

- ☒ Support your team
- ☒ Improve outcomes
- ☒ Keep people at work
- ☐ Learn more about Case Aide Services [here](#)

